



Thank you so much for booking.

**To prepare for your travel**, please double-check your passport status to ensure it's valid and has enough pages.

If you're from one of the countries that require a visa, such as China, India, or Australia, check that you don't need a visa.

Please **book your flight** to Santiago (SCL) and the leg from Santiago(SCL) to Puerto Montt (PMC) so that you **arrive on the start date of the trip** you signed up for. Anytime in the afternoon is a great time to arrive in Puerto Montt.

For your return, you will fly back from Chaiten to Puerto Montt (PMC) on the **last day of the trip you signed up for** so you can depart home or move on to another adventure. Please only book flights from PMC at 5 PM or later.

**Please provide the following information:**

Please provide your name, a photo of your passport+ number, country, age and birthdate, height and weight, pertinent medical information, dietary restrictions or preferences, and emergency contact.

**Upon arrival in Puerto Montt**, you will take a taxi from the airport to the Hotel Cumbres, Av. Imperial 0561, Puerto Varas, Los Lagos. This should cost about 20,000 pesos. You will spend the first night of your trip in this lovely lakeside hotel. And your journey with Bio Bio Patagonia begins!

Once you're checked in, rest up. You will meet Maria Eugenia, our Bio Bio Patagonia host, at 7 PM in the lobby for a briefing, and then you will walk to a nearby restaurant for a welcome dinner.

The next day, at 7 AM, you will have breakfast. Maria Eugenia will transport you to the nearby airport, La Paloma, also known as Aerodromo Marcel Merchant. You take the flight from Puerto Montt to Chaiten. It is a 42-minute flight with a 35-pound weight limit. If you have a little extra, no worries. Most often, they allow you to pay an excess bag fee.

**When on Route, you will go through customs in Santiago, collect your bags, and go to the domestic terminal to recheck your bags and check in for your domestic flight.** While waiting for your bags, take advantage of visiting the ATM to pull out approximately 100,000 pesos to pay for taxis and tipping while in transit.

Keep your passport on you at all times and travel with all your essentials in your carry-on, such as medication, reading glasses, etc. Bring extra phone chargers and a way to charge your phone by plugging it into an international set of sockets.

Thanks so much have a great flight. Don't forget to have someone to feed your dog and water your plants.

**See you in Patagonia! Cheers~Lorenzo & Terry**